



# **January 1, 2019 — December 31, 2019**

The number of potential Class II NEPS violations registered between January 1 through December 31, 2019 was two. There was one potential Class II NEPS violations during the same period the previous year in Area 3 at point F, 2. Please see pages 3 and 5 for Denver International Airport (DEN) NEPS information. There was no potential 65 LDN noise contour violation for either time period, as the 65 LDN contour continued to be completely contained within the IGA 65 LDN boundary. Please see page 4 for the DEN contour map.

The number of households registering at least one complaint increased slightly from 54 in 2018 to 56 for 2019. Three households registered a combined 59 percent of the total complaints for 2019. The number of complaints decreased by 30 percent during 2019 as compared to the same period in 2018 (2389 vs. 3370 in 2018). Please see page 6 for complete complaint and runway utilization data, and page 7 for a household location map.

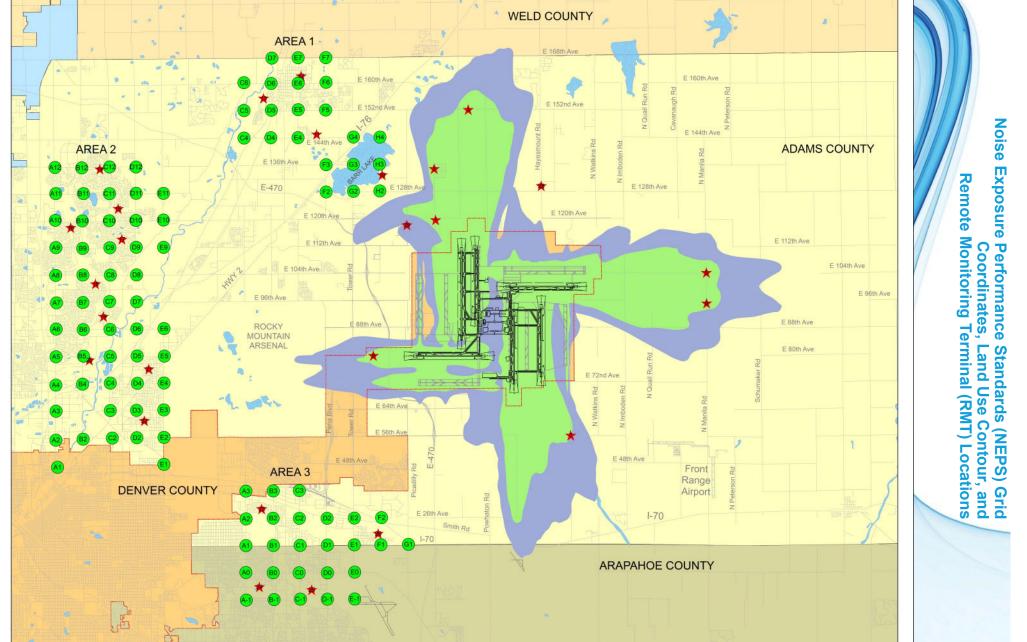
To access the DEN 2019 Annual Noise Report, as well as other reports and information please go to: <a href="http://www.flydenver.com/about/administration/">http://www.flydenver.com/about/administration/</a> noise management.

### **NOMS for Airports**

The DEN Noise and Operations Monitoring System (SYMPHONY EnvironmentalVue NOMS) is a state-of-the-art computer system designed to enable the City and County of Denver to monitor aircraft noise in the vicinity of the airport. In addition to monitoring noise levels, the system calculates Noise Exposure Performance Standards (NEPS) at 101 grid points in Adams County (see map on page 3 for NEPS locations).

The DEN NOMS for Airports monitors noise levels at 26 permanent and one portable noise monitoring terminals. These terminals are located throughout the Denver metro area (see map on page 3 for RMT locations).

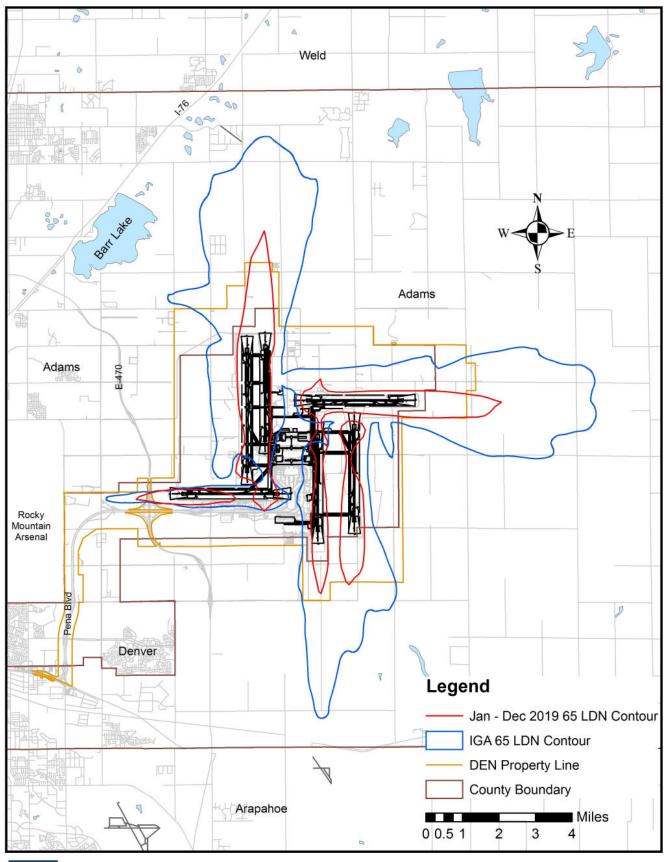
The system also records the movement of all aircraft in the vicinity of DEN by utilizing FAA air traffic control radar data. This makes it possible to match actual flights with noise events



### Denver International Airport Recommended Noise Contours for Land Use Planning

NOTE: These contours reflect the noise impacts that may be expected from full development of Denver International Airport. They are based on current modeling and differ slightly from the IGA Composite Contours.





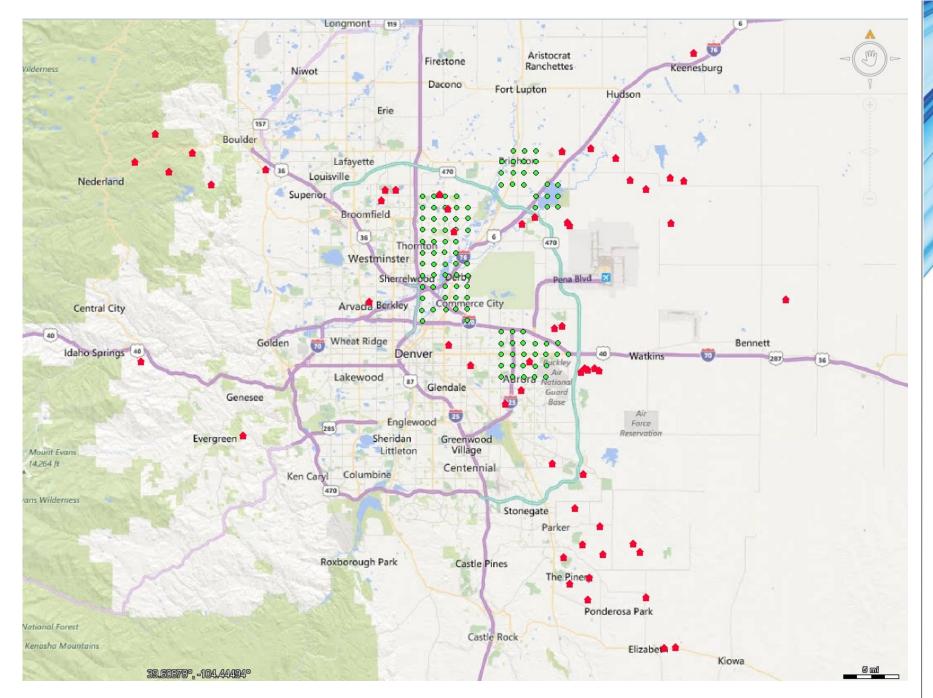


## January 1, 2019 - December 31, 2019 DEN / Adams County IGA NEPS Values

T				Avec 4				
		Area 2	0040		Area 1			
0	January - December 2019  IGA Annual Calculated Difference			January - December 2019				
Grid				Grid	IGA Annual	Calculated	Difference	
Points	Leq (24) 38.6	Leq (24) 41.0	Leq 2.4	Points	Leq (24) 44.2	Leq (24)	Leq -8.1	
A,1				C,4		36.1		
A,2	37.6	37.9	0.3	C,5	36.7	35.2	-1.5	
A,3	42.3	36.4	-5.9	C,6	36.0	34.9	-1.1	
A,4	45.3	38.7	-6.6	D,4	41.1	35.1	-6.0	
A,5	43.9	39.8	-4.2	D,5	34.2	34.5	0.3	
A,6	37.5	36.1	-1.5	D,6	36.0	34.4	-1.6	
A,7	37.7	34.7	-3.0	D,7	41.4	35.5	-5.9	
A,8	36.5	35.7	-0.8	E,4	38.3	33.8	-4.5	
A,9	36.3	37.0	0.7	E,5	34.8	34.1	-0.7	
A,10	37.6	38.0	0.4	E,6	36.7	32.0	-4.7	
A,11	39.2	40.3	1.1	E,7	41.4	32.3	-9.1	
A,12	41.2	41.4	0.2	F,2	51.7	40.7	-11.0	
B,2	39.5	39.5	0.0	F,3	43.7	35.1	-8.6	
B,4	42.5	39.3	-3.2	F,5	37.3	31.0	-6.3	
B,5	43.1	40.3	-2.8	F,6	38.5	30.8	-7.8	
B,6	39.0	36.8	-2.2	F,7	42.1	31.2	-10.9	
B,7	39.0	35.3	-3.8	G,2	51.2	40.7	-10.5	
B,8	38.0	36.4	-1.6	G,3	42.1	34.6	-7.6	
B,9	38.3	37.8	-0.5	G,4	40.2	31.1	-9.1	
B,10	39.0	39.3	0.3	H,2	50.1	41.7	-8.4	
B,11	40.4	42.0	1.6	H,3	46.0	35.0	-11.0	
B,12	42.6	41.1	-1.5	H,4	46.1	32.3	-13.9	
C,2	41.0	41.3	0.3					
C,3	43.3	38.6	-4.7			Area 3		
C,4	43.5	40.1	-3.5	1		ıary - December 2		
C,5	43.4	40.9	-2.5	Grid	IGA Annual	Calculated	Difference	
C,6	43.3	37.3	-6.0	Points	Leq (24)	Leq (24)	Leq	
C,7	43.3	35.9	-7.4	A,-1	38.9	32.2	-6.7	
C,8	42.6	37.2	-5.4	A,0	39.6	33.3	-6.3	
C,9	42.2	39.0	-3.2	A,1	43.2	34.9	-8.3	
C,10	41.6	41.5	-0.1	A,2	45.7	37.5	-8.2	
C,11	42.5	42.8	0.3	A,3	45.6	36.3	-9.3	
C,12	44.3	40.8	-3.5	B,-1	37.9	32.8	-5.1	
D,2	41.7	42.9	1.2	B,0	39.2	33.6	-5.6	
D,3	46.2	39.8	-6.4	B,1	42.6	35.5	-7.1	
D,4	48.4	40.7	-7.7	B,2	45.8	38.2	-7.7	
D,5	48.2	41.6	-6.6	B,3	45.7	36.5	-9.2	
D,6	46.2	37.8	-8.4	C,-1	36.7	35.6	-1.1	
D,7	44.2	36.7	-7.5 - 5	C,0	37.1	35.9	-1.2	
D,8	43.7	38.2	-5.5	C,1	39.5	36.7	-2.8	
D,9	43.1	40.7	-2.4	C,2	44.8	39.2	-5.6	
D,10	44.9	43.8	-1.2	C,3	46.5	37.2	-9.4	
D,11	44.5	42.6	-1.9	D,-1	32.6	34.0	1.4	
D,12	45.1	40.4	-4.7	D,0	33.3	33.3	0.0	
E,1	42.4	43.3	0.9	D,1	37.3	35.4	-2.0	
E,2	42.2	44.8	2.6	D,2	43.0	39.1	-3.9	
E,3	46.7	41.5	-5.2	E,-1	31.4	32.0	0.6	
E,4	51.2	41.4	-9.8	E,0	33.1	31.6	-1.5	
E,5	51.0	42.6	-8.4	E,1	36.2	34.8	-1.4	
E,6	44.6	38.3	-6.3	E,2	40.6	39.7	-1.0	
E,9	43.1	43.8	0.7	F,1	36.5	34.8	-1.7	
E,10	43.1	44.7	1.6	F,2	39.4	40.6	1.2	
E,11	46.1	40.7	-5.4	G,1	42.5	34.9	-7.6	

## **2019 Noise Complaint Calls by Community**

Community	No. of Households 2019	No. of Households 2018	No. of Households 2017	Top 3 Complainants vs. All Others
Arvada	1	0	0	
Aurora	10	10	11	All Others  All Others
Boulder	3	6	8	41% of Total Complaints
Brighton	6	4	6	
Broomfield	3	0	0	
Castle Rock	0	1	0	
Commerce City	2	1	4	
Denver	4	2	7	1 Strasburg Resident 25% of Total Complaints
Elizabeth	3	3	4	
Englewood	0	1	1	
Evergreen	1	2	1	1 Aurora Resident 12% of Total Complaints
Golden	0	0	1	
Franktown	0	1	0	Runway Utilization (% of Total Flight Operations)
Hudson	2	2	4	rtanway of median (70 or rotain night operations)
Indian Hills	1	1	0	Runway Utilization
Keenesburg	2	2	3	16R 16L :::
Lakewood	0	1	0	Arrivals Departures
Lochbuie	1	1	0	
Louisville	0	0	0	0.1% 0.1% 12000 X150
Nederland	3	2	5	08 0% 34.4% 12000 X150 0% 4.4% 26 X 200 X
Parker	10	8	11	× 200
Pine	0	0	1	1.3% 17R 17L
Strasburg	1	2	2	21.8% Tower
Thornton	3	3	2	0.1%
Westminster	0	1	0	34R 34L 34L 13.8%
Overall Total	56	54	71	. #-
	•	07	1.5% 0%	Terminal  0.3%  0%  25 éral 16%  22.3%  Cargo  16%  35L  35R



January 1, 2019 - December 31, 2019 Noise Complaint Household Locations



# http://www.flydenver.com/about/administration/noise\_management

### **DEN NOISE HOTLINE POLICY**

The purpose of the DEN Noise Complaint Hotline is to provide an opportunity for individuals to express their concerns regarding noise generated by aircraft operating at DEN. Citizens are asked to leave their name, address, and the date and time of their complaint on the hotline. Complaints are downloaded daily by our Noise Officers and then transcribed into the NOMS system, where specific complaints can be matched to individual flight tracks. It is essential for all information to be entered correctly in order for the system to be effective.

Profanity will not be tolerated, and will result in the complaint not being registered. Any attempt to deliberately tieup or abuse the Hotline may result in police action. Abusive language or comments will not be tolerated. Threats involving aircraft and or the airport will result in notification of the proper authorities. Please note, all calls are recorded and recordings are subject to disclosure under the Federal Freedom of Information Act and the Colorado Open Records Act.

DEN NOISE OFFICE — AOB, 6TH FLOOR, NW CORNER — 8500 PEÑA BOULEVARD DENVER, CO — 80249-6340 — 303.342.2000 t — 303.342.2366 f 303.342.2380 noise hotline — 800.417.2988 toll free noise hotline

